

Amendments to the Claims:

- 30 This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

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1. (Currently Amended) A method of processing
prescription requests comprising the steps:
35 establishing a connection to a remotely located
prescription processing system;
submitting a prescription request to the
prescription processing system;
preparing, by personnel capable of independently
40 assessing correctness of the prescription request, a
completed prescription form based on the submitted [audible]
prescription request;
sending the completed prescription form to a
filling pharmacy; and
45 filling the prescription request, at the filling
pharmacy, based on the completed prescription form.

2. (Original) The method of claim 1, wherein the
prescription request is submitted in audible form.

3. (Original) The method of claim 1, wherein the
prescription request is submitted by facsimile.

4. (Original) The method of claim 1, wherein the
prescription request is submitted by electronic mail.

5. (Original) The method of claim 1, wherein the prescription request is submitted in the form of data from a wireless/mobile device.

6. (Original) The method of claim 1, wherein the prescription request is submitted in the form of data transmitted from a PDA.

7. (Original) The method of claim 1, further comprising the steps:

capturing the prescription request for subsequent manipulation; and

transcribing the captured prescription request.

8. (Original) The method of claim 7, wherein the step of preparing is performed based, at least partially, on a content of the transcribed prescription request.

9. (Original) The method of claim 7, wherein the step of capturing further includes the steps:

converting the captured prescription request to a digitized format to obtain a digitized prescription request;

5 and

storing the digitized prescription request on a database maintained by the prescription processing system.

10. (Original) The method of claim 9, wherein the digitized format is a digital data format.

11. (Original) The method of claim 9, wherein the digitized format is a standard digital audio format.

12. (Original) The method of claim 9, further comprising the steps:

creating an identification file, including identification data, for the digitized prescription request;

5 and

concatenating the identification file with the digitized prescription request to form a prescription file.

13. (Original) The method of claim 1, further comprising a step of prompting a user to input information associated with the prescription.

14. (Original) The method of claim 13, wherein the step of prompting comprises the steps:

requesting physician information;

requesting user information; and

5 requesting a member ID number.

15. (Original) The method of claim 1, wherein the step of submitting includes a step of determining if the prescription request is to renew an existing prescription or to submit a new prescription.

16. (Original) The method of claim 15, wherein the prescription request is to submit a new prescription, and further comprising the steps:

- 5 submitting member information;
 submitting patient information; and
 submitting medication information.

17. (Original) The method of claim 16, wherein the member information includes the member's name and the member's address.

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18. (Original) The method of claim 15, wherein the prescription request is to renew a prescription and further comprising the steps:

- 5 determining if there is an existing prescription
 number for renewal; and
 requesting the existing prescription number if it
 is available.

19. (Original) The method of claim 18, further comprising the steps:

- 10 determining if there is a change in patient
 therapy that would affect one or more aspects of the
 prescription request; and
 if there is no change in patient therapy, then
 performing the steps:

reviewing the submitted prescription request
to obtain the user's approval, and

closing the prescription request.

20. (Original) The method of claim 19, wherein the
user does not approve the submitted prescription request
based on the step of reviewing, and further comprising a
step of canceling the prescription request.

21. (Original) The method of claim 19, wherein there
is a change in therapy, and further comprising the steps:

requesting new medication information from the
user; and

5 reviewing the new medication information.

22. (Original) The method of claim 18, wherein there
is no prescription number for renewal, and further
comprising the steps:

requesting member information;
5 requesting patient information; and
requesting medication information.

23. (Original) The method of claim 22, wherein the
member information requested about the member includes the
member's name and the member's address.

24. (Original) The method of claim 1, further
comprising a step of closing the prescription request.

25. (Original) The method of claim 24, wherein the step of closing comprises the steps:

determining if the user would like to submit a new prescription request;

5 repeating the steps of submitting, preparing, sending, and filling if the user would like to submit a new prescription request; and

terminating the connection if the user would not like to submit an new prescription request.

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26. (Original) The method of claim 13, further comprising a step of verifying the prompted information input by the user.

27. (Currently Amended) The method of claim 26, further comprising the steps:

producing a form pre-populated with the verified information;

5 assigning the form a unique identifier which associates the form with the prescription request; and

submitting the pre-populated form to the user via facsimile.

28. (Currently Amended) The method of claim 14, further comprising the steps:

comparing the physician's phone number and the prescription number; and

5 if the physician's phone number and the prescription number result in a predetermined relationship, then filling the prescription request using an automated entry agent associated with the prescription processing system.

29. (Original) The method of claim 1, wherein the step of establishing includes a step of establishing the connection using a telephone.

30. (Original) The method of claim 1, wherein the step of connecting includes a step of establishing the connection over an electronic network using a personal computer.

31. (Original) The method of claim 30, wherein the
5 electronic network is a direct-connection network.

32. (Original) The method of claim 30, wherein the electronic network is a packet-switched network.

33. (Original) The method of claim 30, wherein:
the prescription request is an audible
prescription request; and

the step of submitting includes a step of
5 submitting the audible prescription request through a
microphone coupled to the personal computer.

34. (Original) The method of claim 1, wherein the step of submitting a prescription request includes the steps:
submitting patient information; and

submitting medication information.

35. (Original) The method of claim 34, wherein the submitted patient information includes a patient name, address, and date of birth.

36. (Original) The method of claim 34, wherein the submitted medication information includes medication name, strength, and dosage.

37. (Original) A method of processing prescription requests comprising the steps:

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- 10 establishing a connection to a remotely located prescription processing system;
 - submitting a prescription request to the prescription processing system;
 - capturing the prescription request for subsequent manipulation;
 - 15 processing the captured prescription request;
 - preparing, by at least one of a pharmacist and personnel capable of independently assessing correctness of the prescription request, a completed prescription form based, at least partially, on the processed prescription
 - 20 request;
 - sending the completed prescription form to a predetermined pharmacy; and

filling the prescription request, at the predetermined pharmacy, based on the completed prescription form.

38. (Original) A method of processing prescription requests comprising the steps:

establishing a connection to a remotely located prescription processing system;

5 submitting a prescription request to the prescription processing system;

capturing the prescription request;

converting the captured prescription request to a digitized format to obtain a digitized prescription request;

10 creating an identification file, including identification data, for the digitized prescription request;

associating the identification file and the digitized prescription request to form a prescription file;

15 storing the prescription file on a database maintained by the prescription processing system;

transcribing the digitized prescription request;

preparing, by at least one of a pharmacist and personnel capable of independently assessing correctness of the prescription request, a completed prescription form
20 based, at least partially, on the transcribed prescription request;

sending the completed prescription form to a filling pharmacy; and

filling the prescription request, at the filling
25 pharmacy, based at least partially on the completed
prescription form.

39. (Original) A method of processing prescription
requests comprising the steps:

establishing a connection to a remotely located
30 prescription processing system;

submitting a prescription request to the
prescription processing system;

capturing the prescription request;

transcribing the captured prescription request;
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preparing, by at least one of a pharmacist and
personnel capable of independently assessing correctness of
the prescription request, a completed prescription form
based, at least partially, on the transcribed prescription
request;

40 sending the completed prescription form to a
pharmacy;

filling the prescription request, at the pharmacy,
based on the completed prescription form;

determining if the user would like to submit a new
45 prescription request;

repeating the steps of submitting, capturing,
transcribing, preparing, sending, filling, and determining
if the user would like to submit a new prescription request;
and

terminating the connection if the user would not like to submit a new prescription request.

40. (Currently Amended) A method of processing prescription requests comprising the steps:

5 establishing a connection to a remotely located prescription processing system;

submitting a prescription request to the prescription processing system, wherein the [audible] prescription request includes user information and a member
10 ID number;

capturing the prescription request;

converting the captured prescription request to a digitized format to obtain a digitized prescription request;

creating an identification file, including
15 identification data, for the digitized prescription request;

associating the identification file with the digitized prescription request to form a prescription file;

storing the prescription file on a database maintained by the prescription processing system;

20 transcribing the digitized prescription request;

preparing, by at least one of a pharmacist and personnel capable of independently assessing correctness of the prescription request, a completed prescription form based, in part, on the transcribed digitized prescription
25 request;

sending the completed prescription form to a
central pharmacy; and

filling the prescription request, at the central
pharmacy, based at least partially on the completed
5 prescription form.

41. (Original) A method of submitting a prescription
request for retrieval of a filled prescription by a patient,
the method comprising the steps:

10 initiating a connection to a remotely located
prescription processing system;

submitting an audible prescription request to the
prescription processing system; and

retrieving, by the patient, a filled prescription
from a predetermined filling pharmacy remotely located from
15 the prescription processing system.

42. (Original) A method of processing a submitted
prescription request, comprising the steps:

5 receiving a request from a remote source to
establish a connection with a local prescription processing
system;

establishing a connection with the remote source;
receiving an audible prescription request;
preparing, by a pharmacist, a completed
prescription form based, at least partially, on the audible
10 prescription request; and

sending the completed prescription form to a pharmacy to be filled.

43. (Original) A prescription processing network comprising:

- 15 a prescription processing system;
 a communication device for establishing a communication channel with said prescription processing system and submitting a prescription request over said communication channel, said communication device being
20 remotely located from said prescription processing system;
 said prescription processing system being accessible by one of a pharmacist and personnel capable of independently assessing correctness of the prescription request for preparing a completed prescription form based,
25 at least in part, on the submitted prescription request; and
 a pharmacy for receiving said completed prescription form, and filling said prescription request based on the completed prescription form.

44. (Original) The prescription processing network of claim 43, wherein said communication device includes circuitry for submitting said prescription request electronically.

45. (Original) The prescription processing network of claim 43, wherein said communication device includes

circuitry for submitting said prescription request in an audible format.

46. (Original) The prescription processing network of claim 43 wherein said prescription processing system includes a header entry agent for retrieving predetermined information from said submitted prescription request and transcribing said predetermined information.

47. (Original) The prescription processing network of claim 43, wherein said communication channel is established over a private network.

48. (Original) The prescription processing network of
5 claim 43, wherein said communication channel is established over a public network.

49. (Original) The prescription processing network of claim 48, wherein said public network is the Internet.

50. (Original) The prescription processing network of claim 43, wherein said communication device is a computer.

51. (Original) The prescription processing network of claim 43, wherein said communication device is a telephone.

52. (Original) The prescription processing network of claim 43, wherein said communication device is a facsimile device.

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53. (Original) The prescription processing network of claim 43, wherein said pharmacist and said pharmacy are remotely located from each other, and remotely located from both said prescription processing system and said communication device.

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54. (New) The method of claim 1, wherein the prescription request is submitted telephonically.

55. (New) The method of claim 1, wherein the prescription request is submitted using computerized voice entry techniques.

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56. (New) A method of processing prescription requests comprising the steps:

establishing a connection to a remotely located prescription processing system using a telephone;

submitting an audible prescription request to the prescription processing system using said telephone;

preparing, by personnel capable of independently assessing correctness of the prescription request, a completed prescription form based on the submitted audible prescription request;

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sending the completed prescription form to a filling pharmacy; and

filling the prescription request, at the filling pharmacy, based on the completed prescription form.

57. (New) A method of processing prescription requests comprising the steps:

establishing a connection to a remotely located prescription processing system using a telephone;

5 submitting an audible prescription request to the prescription processing system using said telephone;

capturing the prescription request for subsequent manipulation;

processing the captured prescription request;

10 preparing, by at least one of a pharmacist and personnel capable of independently assessing correctness of the prescription request, a completed prescription form based, at least partially, on the processed prescription request;

15 sending the completed prescription form to a predetermined pharmacy; and

filling the prescription request, at the predetermined pharmacy, based on the completed prescription form.

20 58. (New) A method of processing prescription requests comprising the steps:

establishing a connection to a remotely located prescription processing system using a telephone;

25 submitting an audible prescription request to the prescription processing system using said telephone;

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capturing the prescription request;
converting the captured prescription request to a
digitized format to obtain a digitized prescription request;
creating an identification file including
5 identification data, for the digitized prescription request;
associating the identification file and the
digitized prescription request to form a prescription file;
storing the prescription file on a database
maintained by the prescription processing system;
10 transcribing the digitized prescription request;
preparing, by at least one of a pharmacist and
personnel capable of independently assessing correctness of
the prescription request, a completed prescription form
based, at least partially, on the transcribed prescription
15 request;
sending the completed prescription form to a
filling pharmacy; and
filling the prescription request, at the filling
pharmacy, based at least partially on the completed
20 prescription form.

59. (New) A method of processing prescription requests
comprising the steps:

establishing a connection to a remotely located
prescription processing system using a telephone;
25 submitting an audible prescription request to the
prescription processing system using said telephone;

capturing the prescription request;
transcribing the captured prescription request;
preparing, by at least one of a pharmacist and
personnel capable of independently assessing correctness of
5 the prescription request, a completed prescription form
based, at least partially, on the transcribed prescription
request;
sending the completed prescription form to a
pharmacy;
10 filling the prescription request, at the pharmacy,
based on the completed prescription form;
determining if the user would like to submit a new
prescription request;
repeating the steps of submitting, capturing,
15 transcribing, preparing, sending, filling, and determining
if the user would like to submit a new prescription request;
and
terminating the connection if the user would not
like to submit a new prescription request.

20 60. (New) A method of processing prescription requests
comprising the steps:

establishing a connection to a remotely located
prescription processing system using a telephone;
submitting an audible prescription request to the
25 prescription processing system using said telephone, wherein

the audible prescription request includes user information
and a member ID number;

capturing the prescription request;
converting the captured prescription request to a
5 digitized format to obtain a digitized prescription request;
creating an identification file, including
identification data, for the digitized prescription request;
associating the identification file with the
digitized prescription request to form a prescription file;
10 storing the prescription file on a database
maintained by the prescription processing system;
transcribing the digitized prescription request;
preparing, by at least one of a pharmacist and
personnel capable of independently assessing correctness of
15 the prescription request, a completed prescription form
based, in part, on the transcribed digitized prescription
request;
sending the completed prescription form to a
central pharmacy; and
20 filling the prescription request, at the central
pharmacy, based at least partially on the completed
prescription form.

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61. (New) A method of submitting a prescription request for retrieval of a filled prescription by a patient, the method comprising the steps:

initiating a connection to a remotely located prescription processing system using a telephone;

submitting an audible prescription request to the prescription processing system using said telephone; and

retrieving, by the patient, a filled prescription from a predetermined filling pharmacy remotely located from the prescription processing system.

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62. (New) A method of processing a submitted prescription request, comprising the steps:

receiving a request from a remote source to establish a connection with a local prescription processing system;

establishing a connection with the remote source using a telephone;

receiving an audible prescription request by way of said telephone;

preparing, by a pharmacist, a completed prescription form based, at least partially, on the audible prescription request; and

sending the completed prescription form to a pharmacy to be filled.

63. (New) The prescription processing network of claim 43, wherein said communication device includes circuitry for

submitting said prescription request in an audible format using a telephone.

64. (New) A method of processing prescription requests comprising the steps:

establishing a connection to a remotely located prescription processing system;

submitting a prescription request to the prescription processing system;

capturing the prescription request;

converting the captured prescription request to a digitized format to obtain a digitized prescription request;

creating an identification file, including identification data, for the digitized prescription request;

associating the identification file and the digitized prescription request to form a prescription file;

storing the prescription file on a database maintained by the prescription processing system;

transcribing the digitized prescription request;

preparing, by at least one of a pharmacist and personnel capable of independently assessing correctness of the prescription request, a completed prescription form based, at least partially, on the transcribed prescription request;

sending the completed prescription form to a filling pharmacy; and

filling the prescription request, at the filling pharmacy, based at least partially on the completed prescription form,

wherein said at least one of said pharmacist and said personnel and said filling pharmacy are remotely located from each other, and remotely located from said prescription processing system.

65. (New) A method of processing prescription requests comprising the steps:

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establishing a connection to a remotely located prescription processing system;

submitting a prescription request to the prescription processing system, wherein the prescription request includes user information and a member ID number;

capturing the prescription request;

converting the captured prescription request to a digitized format to obtain a digitized prescription request;

creating an identification file, including identification data, for the digitized prescription request;

associating the identification file with the digitized prescription request to form a prescription file;

storing the prescription file on a database maintained by the prescription processing system;

transcribing the digitized prescription request;

preparing, by at least one of a pharmacist and personnel capable of independently assessing correctness of the prescription request, a completed prescription form based, in part, on the transcribed digitized prescription request;

sending the completed prescription form to a central pharmacy; and

filling the prescription request, at the central pharmacy, based at least partially on the completed prescription form

wherein said at least one of said pharmacist and said personnel and said central pharmacy are remotely located from each other, and remotely located from said prescription processing system.